



# Forex Capital Markets LLC

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## Request For Platform Upgrade

This form is to request that my account be transferred from the Internet Currency Trading System (the java based trading platform) to FX Trading Station (FXCM's new windows based platform).

Please note that there is a waiting list to be transferred to the new platform and carrying out your request may take from a few days to two weeks. FXCM will notify the account holder when the transfer has been completed via email.

Before submitting this request, please make sure you have installed and are comfortable using the new platform. If you would like an FXCM staff member to walk you through using the platform or provide technical support, please contact [techsupport@fxcm.com](mailto:techsupport@fxcm.com) or call 1-212-897-7660.

Please fill out the information below and return via e-mail to [transfer@fxcm.com](mailto:transfer@fxcm.com) or fax to 212-897-7669.

Date

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Customer Name

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Account # or User Name

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Customer Email Address

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Business Phone

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Home Phone

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